



## Site Specific Method Statement and Risk Assessment Record

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	Date 28 <sup>th</sup> June2020
Last updated:	Date 23 <sup>rd</sup> Dec2021

### Viva Brazil restaurants Ltd.

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Viva Brazil Glasgow 87-91 Bothwell St | G2 7HX Tel 0141 204 0240

Viva Brazil Cardiff Ground Floor Maldron Hotel | St. Mary St | CF10 1GD Tel 029 202 202 55

**Based on the Scope of Work this MSRA addresses the following activities**

**Employee and Guest focus journeys**

**Personal protective equipment**

**Safe distancing**

**Cleaning**

**Ways of working safely**

## Employee Journey and mitigations

- Enter restaurant through front door.
- All employees must wear face masks unless exempt. Face masks are available in the restaurant at all times.
- Use door openers throughout the restaurant.
- Wash hands as soon as enter restaurant using wash station by entrance.
- Observe new staff room procedures, one/one out.
- Adhere to social distancing throughout the restaurant.
- Adhere to one-way system throughout the restaurant.
- Make sure you are changed in uniform before coming to work
- Limit the items that you bring to work / needs for using the staff room.
- Wash hands regularly throughout your shift / after any contact with any surfaces.
- Gloves are also available, however not mandatory. Regular hand washing is preferred.
- Ensure to cover your nose / mouth with a tissue when you cough or sneeze. (Cough / sneeze into elbow if not available)
- Ensure to wash hands immediately after coughing or sneezing.
- Any staff food eaten on break will be required to eat in the restaurant at a table on the main restaurant floor, distanced from others. Eating food in the staff room will not be permitted.
- Staff toilets are available, ensure that toilets are kept clean and tidy. Staff toilets to be deep cleaned every hour.
- Ensure to wash hands thoroughly before returning from break.
- Ensure to wash hands regularly throughout shift.
- Avoid any contact with your nose, eyes, face.
- Payments will now be via card only. Upon taking payments, please ensure you have no contact with the customer, use contactless / card machines provided.
- If you are feeling unwell at any point during your shift, please let the manager know immediately.
- Please limit contact with staff members to the minimal / work related communication.

-Please make sure you adhere to social distancing at all times respecting other staff members.

-If not working and you begin to develop symptoms of COVID 19, please arrange to take a Covid test and let a manager know as soon as possible.

-If you have travelled outside of the UK, members of staff must inform their manager who can advise in regards to Covid-safe procedures.

-Please note that rotas will be developed with the intention of staggering shifts and ensuring that workers work in group bubbles, limiting the risk of the spread of COVID 19.

Staff members will therefore be unable to swap shifts upon the rota being released, unless of an emergency.

-Please pay extra attention to rotas as the shift patterns will be different to our regular schedule.

-Please make sure upon completion of your shift that all uniform is washed / cleaned.

-Please make sure upon exiting the building that you adhere to social distancing.

-Take extra care when exiting the foyer area for any oncoming guests.

-All staff members will be required to take a rapid lateral flow test on a weekly basis. (Every Friday)

## Guest Journey and Mitigations

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- We currently strongly recommend booking a table.
- Any customers who do not book and achieve a table will need to provide the lead members details on entry.
- Customers are being advised to wear a face mask upon entry and whilst moving around the restaurant.
- If you are not feeling well / have any symptoms of COVID-19, please do not enter the restaurant / cancel your booking.
- Use door openers throughout the restaurant.
- Please make sure to wash hands / sanitise in station provided at entrance.
- Please adhere to WAIT HERE signs when prompted too.
- Upon being seated, please scan QR code on the tables to see the menu.
- If mobile phone does not permit / unavailable, please request to have a disposable menu.
- Please make sure to stay seated at the table unless needing the toilet / exiting the building / in an emergency.
- Ensure to cover your nose / mouth with a tissue when you cough or sneeze. (Cough / sneeze into elbow if not available)
- Ensure to wash hands immediately after coughing or sneezing.
- Payments will be card only, this will be communicated on entry.
  
- Take extra care when exiting the building for any oncoming guests.
- If you develop any symptoms of COVID-19 within 14 days of your visit to the restaurant, please let the restaurant know.

## Outside Cafe

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Apps are available for order and pay.

Waiter / Waitress to be outside at all times cleaning and ensuring good conduct

Extra awareness for intoxication and call manager if suspect someone has had too much to drink

~~All tables and chairs to be brought in by midnight and stored appropriately and safely.~~

All tables and chairs to be set up at 10am in the morning and checked for soundness and cleanliness.

Outside waiter to clean each setting after use.

All tables and chairs to be within the boundary of barriers.

Bin to be available and all table settings to be cleared after use.

All parasols to be properly inserted into 19kg weighted bases. In high winds put parasols down.

All spillages to be cleaned up as soon as they happen. Wet floor sign still to be used if equipment needed to clear up.

Spot sweep, sanitiser, disposable cloths, masks should all be kept near by the outside seating area.

Additional risks to be aware of due to the working environment

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Risk Assessments -

**Risk** – Transfer of virus from person to person  
**Solution** – Wash / sanitise hands, wear face mask.

**Risk** – Transfer of virus from surface to surface  
**Solution** – All surfaces wiped down after use on all occasions

**Risk** – Transfer of virus from person to person or from surfaces  
**Solution** – All staff to take a rapid lateral flow test on a weekly basis (Every Friday)